

**SERVICE AND  
SUPPORT FOR YOUR  
DIGITAL WORLD**  
-  
**SINCE 1989**

**REPAIR DROPOFF FORM**

**AVENUE 18 COMPUTER**  
2118 WILSHIRE BLVD. # 511, SM CA 90403  
CALL OR MSG (310) 829-3129  
Hours 10-6 M-F and 10-2 Saturday

**POSTTEL**  
PLEASE  
HOLD  
~~~~  
TAPE  
FORM  
TO ITEM  
~~~~  
-- NO --  
Desktop  
power  
cables  
please  
~~~~  
Print  
Clearly

**CUSTOMERS PLEASE READ, COMPLETE AND SIGN:**

DATE \_\_\_\_\_ Time: \_\_\_\_\_

NAME \_\_\_\_\_ EMAIL \_\_\_\_\_

PHONE/CELL \_\_\_\_\_ Other # \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ St: \_\_\_\_\_ Zip: \_\_\_\_\_

[BRAND] \_\_\_\_\_ [MODEL] \_\_\_\_\_ [SN] \_\_\_\_\_

PROBLEM(S) \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ PW\*\* \_\_\_\_\_

- LIST ALL PARTS:**
- [ ] DESKTOP
  - [ ] LAPTOP
  - [ ] LAPTOP BAG
  - [ ] LAPTOP POWER
  - [ ] MANUALS
  - [ ] PRINTER
  - [ ] PRINTER POWER
  - [ ] EXT USB DRIVE
  - [ ] DISCS/MEDIA
  - [ ]
  - [ ]

**TERMS: CASH CHECK – Major credit cards preferred - Call in later etc.**

|                                             |                 |
|---------------------------------------------|-----------------|
| Minimum Diagnostics Printer, Inkjet / Laser | \$ 65.00        |
| Minimum Diagnostics: PC / Laptop or MAC     | \$ 65.00        |
| Data Recovery - Server Work 1Hr Minimum     | \$155.00        |
| <b>REGULAR HOURLY SHOP RATE</b>             | <b>\$155.00</b> |

*A minimum diagnostics charge is applied to all items (see above). This will be applied to the total cost of repairs if further work is authorized by you.*

**DISCLAIMER:** Not Responsible for Customer Data Loss, Applications or Consequential Damages of any kind. Please do not ask us to install illegal software or programs; you must have your original software CD and License or purchase the necessary software as appropriate. **UNCLAIMED GOODS:** Equipment held after **30 Days** may be disposed of or sold to cover our diagnostic and storage costs. A storage charge of \$1.00 per day will apply to ALL equipment not claimed after 15 days. This amount will be added to your bill. **SORRY - we do not offer in-shop While-U-Watch service. We do come to your site for service at your discretion at our regular onsite rates of \$145/Hr and \$135/Hr for onsite Printer Service. 1 Hour Minimum. Prepayment may be required to cover special parts or service. There is an extra charge to INTEGRATE a fax/printer/copier with your network. Not Responsible for delays caused by parts availability or shipping. I have read, understand, and agree to the above and authorize the service indicated:**

Signed: \_\_\_\_\_

New Customer! You found us in: [ ] Yelp [ ] Google [ ] Webpage [ ] Referral (or) Other: \_\_\_\_\_  
Pickup & Delivery available. → You can make a Photocopy of this completed form at time of drop-off.